



JULIET LIMA
SOLUTIONS

DE-ESCALATION and EMOTIONAL INTELLIGENCE SKILLS TRAINING FOR LAW ENFORCEMENT

Hosted By: LSU - Eunice and Tri-Parish FOP Lodge

A new kind of de-escalation training.

This is not a typical de-escalation training program. This course teaches you the skills necessary to de-escalate volatile situations, improve public satisfaction, manage the stress of your career, and help improve leadership skills.

We combined years of academic research on emotional intelligence with the skills developed as a police negotiator to create this one of a kind training program.

What is emotional intelligence and what does it have to do with de-escalation?

Emotional Intelligence is the ability to manage your own emotions and the emotions of others, empathize with others, overcome challenges, and defuse conflict.

We are often tasked with managing other peoples' emotions, particularly those emotions at the far end of the spectrum. Understanding emotional intelligence is the key to managing emotions, effecting positive change in your career, building trust with the public, and improving your de-escalation skills.



Who should attend?

This training is geared towards all law enforcement officers, security personnel, and anyone who wants to learn valuable de-escalation skills. Command level personnel are also encouraged to attend.

Who are we?

Lyons Hale, an active police officer and police negotiator, and Dr. Jacque Phillips, DNP, RN, an expert on emotional intelligence, founded Juliet Lima Solutions to help people improve their leadership skills, learn to de-escalate volatile situations, and to introduce skills that can be used to improve their emotional intelligence.

When: November 4, 2022

Cost: \$200

Where: LSU - Eunice

Dr. Anthony Mumphrey Ctr. Room

127 2048 Johnson Hwy. Eunice, LA 70515

Time: 8:30 am - 4:30 pm

Attire: Casual uniform or business casual

To book training call or visit <https://www.julietlimasolutions.com/service-page/de-escalation-training>

601-463-5069